



# TerryPhone



## **USER GUIDE**

**Landline Telephone (TP-02)**

## Box Includes

- |                    |                            |
|--------------------|----------------------------|
| 1. Phone Base      | 6. Handset cord (Coiled)   |
| 2. Phone Cord      | 7. User Manual             |
| 3. Handset         | 8. Power Cord/Adapter      |
| 4. SOS Button      | 9. Memory Key Card Inserts |
| 5. Spare Batteries | 10. SOS Lanyard            |

## Installation

Your phone should be placed on a level surface.

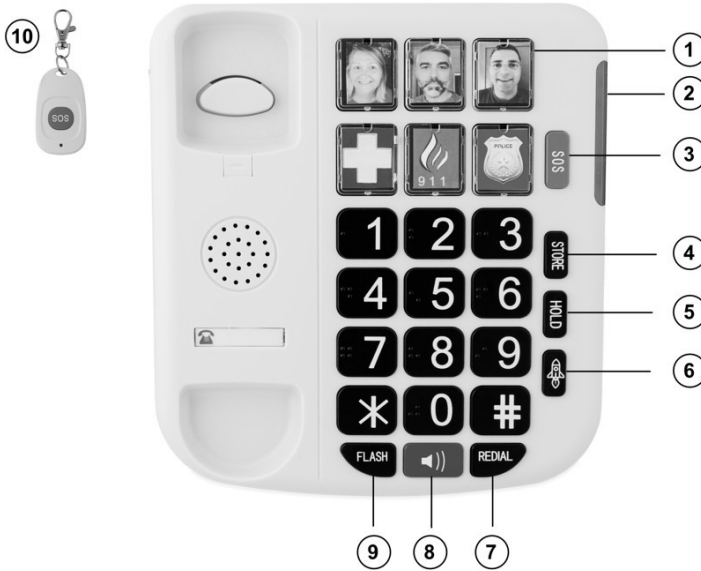
- Connect the handset and base unit with the coil cord.
- Connect the base unit to the telephone connection outlet using the straight-line cord.
- Pick up the handset, confirm you can hear the dial tone and your phone is ready to use for standard analog calling. If not, please try disconnecting and reconnecting all the cords. Make sure that the correct cords are inserted into the correct slots.
- **NOTE:** If you want to use the SOS remote control, you need to connect the phone to a mains power socket using the AC-DC adapter plug provided (Output 5V 1A (Min 100mA)). The phone and emergency button will now be ready to use for SOS calling.

### Wall Mounting

- Use a 6 mm drill to drill hole at an appropriate place.
- Install the conduit.
- Screw a 27mm screw to hook the device securely.

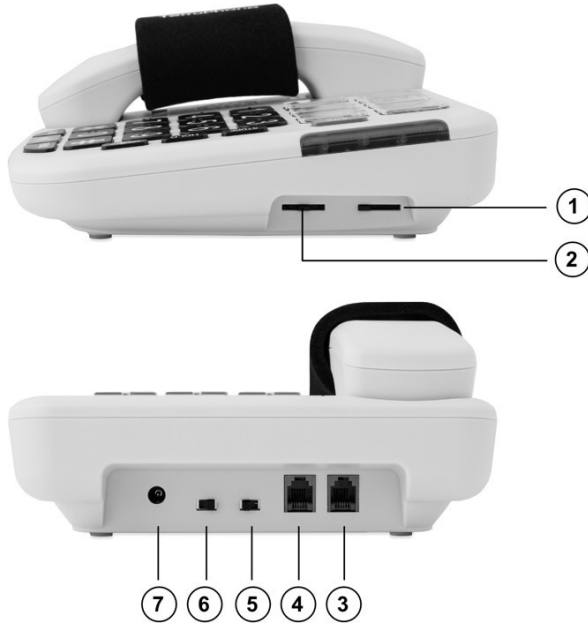
To secure the handset when wall-mounted you must reverse the plastic tab which is found beneath the earpiece cradle on the phone base. Unclip this tab and rotate before reinserting. This reveals a hook which will hold the handset in place when upright.

# Base Station Keys



1. 6 memory picture keys
2. Flashing call indicator
3. SOS dialing (calls saved numbers on speakerphone)
4. Store button to save numbers
5. Call hold function
6. Volume boost function
7. Redial last number
8. Speakerphone mode
9. Flash key – switches between calls
10. SOS remote control – activates SOS dialing

# Base Station Slots/Switches



1. Speaker volume control (HI/LO)
2. Handset volume control (HI/LO)
3. Extension line port
4. Telephone line in
5. Ringer volume switch (HI/LO)
6. SOS mode switch (ON/OFF)
7. Power cord slot (DC-5V)

# Technical Support

It is not necessary to return unit to re-seller.

For WARRANTY SERVICE or any other issues, please contact us directly by emailing [customerservice@acenisinc.com](mailto:customerservice@acenisinc.com)

## Safety Instructions

- 1) Read all instructions before using this device.
- 2) This unit is an electrical device; do not use the phone when it is wet. Unplug the telephone line and power cord by disconnecting the modular jack before removing the phone from the liquid.
- 3) Do not place the phone near a bathtub or shower to avoid electrical shock.
- 4) Unplug the phone before cleaning it do not use liquid or aerosol cleaners.
- 5) Do not open the equipment.

# Using the Phone

## **To Receive a Call**

**Pick up handset or press SPEAKER button. SOS remote button will also answer in speaker phone mode.**

## **To End a Call**

**Pick up handset or press SPEAKER button.**

## **Handsfree function**

**Press SPEAKER to dial and to talk by speakerphone. To answer incoming call, press SPEAKER to start a conversation, press it again to end the call.**

## **Redial Last Number**

**Pick up the handset and then press REDIAL key to dial out the last dialed number automatically.**

## **Muting/Hold on Music**

**When you are on a call, but do not want the other side hear you, you can press HOLD button to play the music to the other party. Press the HOLD button again to resume call.**

## **Flash Button**

**When there is an engaged tone or a wrong number, you can press the FLASH button to hang up and make the next call.**

## **Volume Boost**

**Press button with rocket icon to increase volumes – handset and speaker - press again to resume the normal volume.**

## **Factory Reset**

**Pick up the handset or press speaker button.**

**Press FLASH key and hold it for 3 sec until hear a long ‘beep’ sound. Enter the code **\*#06#** and press flash key again.**

# Using Memory Keys

## How to Install Memory Button Pictures

1. Print a picture of their face
2. Lay it under card cutting template and draw around face
3. Cut to the correct size
4. Unclip plastic memory button covers
5. Place your picture into the memory button you want
6. Replace plastic covers securely

## To Store Numbers with Picture Keys

1. Pick up the handset
2. Press STORE button for 3-4 sec until a long 'beep' sounds
3. Input Number
4. Press STORE button for 1 sec - short 'beep' sounds
5. Press PICTURE BUTTON
6. Replace handset

## To Make Calls with Picture Keys

Simply pick up the handset and press the picture/one-touch memory key. The stored number will automatically be dialed.

## Store 10 Two-Touch Memories

1. Pick up the handset
2. Press STORE button for 3-4 sec until a long 'beep' sounds
3. Input Number
4. Press STORE button for 1 sec - short 'beep' sounds
5. Press Memory location 0 – 9
6. Replace handset.

## To Make Calls with Two-Touch Memories

1. Pick up the handset
2. Press STORE button for 1 sec - short 'beep' sounds
3. Press Memory Location 0 – 9
4. Your stored number will be dialed.

### **To Delete One- and Two-Touch Memories**

- 1. Pick up the handset or press SPEAKER button**
- 2. Press STORE button for 1 sec - short 'beep' sounds**
- 3. Enter \*##\* and you will hear a longer 'beep' sound signaling memory key reset.**

**NOTE: If time is taken to complete programming sequence you may hear message from local network suggesting you hang up and dial again – please ignore and complete sequence as described to store numbers in memory.**

## **SOS Dialing**

**NOTE: In emergency press the SOS remote or red SOS button on phone base – this will switch phone to speaker mode and dial the 6 stored numbers on a loop. Loop dialing continues until phone is answered.**

**On the receiving end the person will hear a recorded message saying: “THIS IS AN EMERGENCY CALL, TO ACCEPT THIS CALL, PRESS NINE”.**

**We recommend you inform contacts to expect this message in an emergency (Max 30 x loops; range 20 meters).**

**NOTE: SOS function requires DC adapter power supply. And this mode can be switched off using switch on front of phonebase. Default is on.**



# Troubleshooting

## No function

Unplug the phone, disconnect all cords and re-connect the cords.

## No ringing or dial tone

1. Check the connection between the base unit and the wall socket.
2. Check the connection between the handset and the base unit.
3. Check if the telephone line is working by connecting another device to the wall socket.

## One ring only and the line is then broken

1. If you have connected the base unit to the wall socket along with other devices via a multiple connector box, check it is working.
2. Check if there are parallel units on the same line if so remove them.

## SOS emergency dialing not working

1. Check the SOS switch on phone base is in ON position
2. Check DC adapter and power supply is normal
3. Check the SOS button is working (LED light on when button pressed) – if not check batteries – spare provided.
4. SOS button lifespan: 200,000 presses

## Factory Reset

1. Pick up the handset or press speaker button.
2. Press FLASH key and hold it for 3 sec until hear a long 'beep' sound. Enter the code \*#06# and press flash key again – you will hear long beep signaling all settings and stored memories have been reset.

# Regulatory Compliance



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide

reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

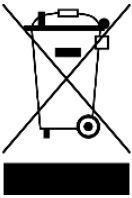
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help. To assure continued compliance, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. (Example - use only shielded interface cables when connecting to computer or peripheral devices).

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

# Environment



This symbol means that your inoperative appliance must be collected separately from your regular household waste. Please, dispose of this product at your applicable collection point for the recycling of electrical & electronic equipment waste. The correct disposal of this product will help save valuable natural resources and help in preventing the potential

negative impact on the environment and human health, which could be caused as a result of improper liquidation of waste. Please ask your local authorities or the nearest waste collection center for further details. The improper disposal of this type of waste may fall subject to national regulations for fines.

**For business entities in the US**

If you wish to dispose of an electrical or electronic device, request the necessary information from your seller or supplier.

Changes to the text, design and technical specifications may occur without prior notice and we reserve the right to make these changes.